



Beijing, July 10th, 2020

QUARTERLY BUSINESS SENTIMENT SURVEY OF CICC MEMBERS - Q2 [FAQs]

Dear Members and Friends of CICC,

The **QUARTERLY BUSINESS SENTIMENT SURVEY OF CICC MEMBERS - Q2** was launched on July 10th. If you are the primary contact of your company for the CICC, you should have received an email with a link to access the survey. The primary contact may be the colleague who registered for Chamber membership or is the main contact for our communications.

a. If you received the survey invitation but you are not the right person at the company to answer these questions, please contact infoshanghai@cameraitacina.com to specify a new contact for the survey invitation.

b. If you believe you are the right person for this survey, but you are having trouble receiving the email invitation message to fill in the survey, we kindly invite you to follow the steps below:

1. Check if the invitation (from the email address secretarygeneral@cameraitacina.com via Survey Monkey, surveymonkey.com) ended up in spam / junk.

2. If you didn't find the email invitation in spam / junk you should add the Survey Monkey IP address and sender domains to your email whitelist. Further detailed information is available at the following link: https://help.surveymonkey.com/articles/en_US/kb/What-are-the-IP-addresses-toyour-website-for-our-firewall-configurations

3. If you received the email invitation, but you're having trouble opening the link, it is possible that the problem was due to the creation by the VPN, of a proxy. In this case you must manually delete the proxy and then click the link again to proceed with the compilation of the survey. It is also recommended to disable the VPN to proceed with the compilation.

4. If you still aren't receiving the email invitations, we kindly invite you to provide an alternative email address and to contact infoshanghai@cameraitacina.com.

Thank you in advance for your reply, which must be sent before **July 15th**, 2020 (6 pm, Beijing time).

Special thanks in advance to all Members for your minute!

Kind regards,

CICC Team

100027 - 北京市朝阳区工人体育场北路 1 号三里屯外交公寓 3 号楼 2 单元 021 号公寓
Sanlitun Diplomatic Residence Compound - DRC, Building 3, Gate 2, Room 21 Workers Stadium North
Road, Chaoyang District, Beijing, 100027, P.R. China

Tel: (010)85910545 Fax: (010) 85910546

E-mail: info@cameraitacina.com <http://www.cameraitacina.com>

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